Virtual Private Network (VPN)

These instructions are intended for students, employees, and affiliates of the Larner College of Medicine at UVM. If you require assistance while completing these tasks, please contact COMTS Support.

COMTS Support (802) 488-5553
OR submit a trouble ticket at https://footprints.uvm.edu

Step 1: Download and Install the Cisco AnyConnect Client

If you are a current affiliate, you may already have the application. We recommend you follow the instructions to install the latest version. The updated version is 4.8.03052

Microsoft Windows:

https://med.uvm.edu/docs/lcom-cisco-anyconnect/tech-services-documents/lcom-cisco-anyconnect.exe

This installation may be caught by Windows Smart Screen and User Account Control prompt. If you need an administrator password, please call the support line at (802) 488-5553.

The setup process will install three new applications:
- Cisco AnyConnect Secure Mobility Client
- Cisco AnyConnect ISE Posture Module
- Cisco Diagnostic and Reporting Tool

Apple macOS:


You will only need to install three components:

- VPN (Might be greyed out)
- Diagnostic and Reporting Tools
- ISE Posture
Setting up new VPN for the College of Medicine

Step 2: Connecting to the VPN

After successful installation you can now launch the Cisco AnyConnect Secure Mobility Client. The version that is needed at the College will look like the image below.

To gain access to most resources at the College of Medicine, please use vpn.med.uvm.edu

There are various VPN connections that may require additional multi-factor authentication. If you need to access these systems, please follow the necessary documentation to install and configure Microsoft Authenticator.